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Logmein123.com Phone/Social Engineering Scam Summary

This is an ongoing phone scam occurring worldwide.

Scammers with a heavy Middle-Eastern accent call your home and say that they are from Microsoft, and that your computer has a problem which only they can fix. The scammers are stressed, and communicate a great sense of urgency. You may hear other sounds in the background that sound like a typical call centre environment.

They will ask you to allow them to access your computer remotely by sending you to logmein123.com (watch for other domains to be used in the future). After gaining access to your computer they run a tool that indicates you have multiple computer issues. After they appear to clean it up, they try to sell you a support contract. I don't know if they are installing malware, but it would be safe to assume they are.

Scam Audio:

<http://www.digitaltoast.co.uk/supportonclick-systemrecure-scam>

- This scam is using LogMeIn Remote accounts.
- Scammers most recently registered the logmein123.com domain through GoDaddy.com on April 29th 2010
- The logmein123.com is directing web traffic to 69.25.20.35 and 74.201.74.45.
 - o Both address are legitimate logmein.com servers.
- Logmein is aware of the situation.
 - o Scammers are using many logmein.com accounts.
 - o Logmein.com is shutting down accounts as they are identified
 - o In order to shut down these accounts, e-mail the pin number and the time approximate time it was given to you to Email removed for privacy .

The domain name Logmein123.com is registered through godaddy.com

- o I reported this scam to godaddy.com and they say they're investigating. I'm certain others have as well, but the domain is functioning. Hopefully the domain will be shut down soon. Of course they will just move on to another domain.

Thank you